



Cancellation & Booking Policies

CANCELLATION POLICY

Sessions can be canceled and rescheduled within the scheduling software up to 1 day before the session. If sessions need to be canceled less than 1 day before the session, please contact me as soon as possible. Rescheduling can happen, when possible, but I reserve the right to not allow rescheduling for those who abuse the policy.

NO SHOWS

I will hold the session open for ten minutes after the start time. I will attempt to text or reach the client if possible. However, as a general rule, no shows will NOT be refunded.

EMERGENCY BOOKING POLICY

Sessions are generally booked with no less than a 48 hour notice according to the scheduling software. This is preferable as it allows me to prepare for our time together. However, there may be times when it is necessary to book with a shorter notice. When this happens, Pet Grief Pathfinder reserves the right to charge an additional fee.

If you are in immediate crisis or in danger of hurting yourself, please dial 988 in the US for immediate help.

Thank you!

hi@petgriefpathfinder.com | 417-505-6469